

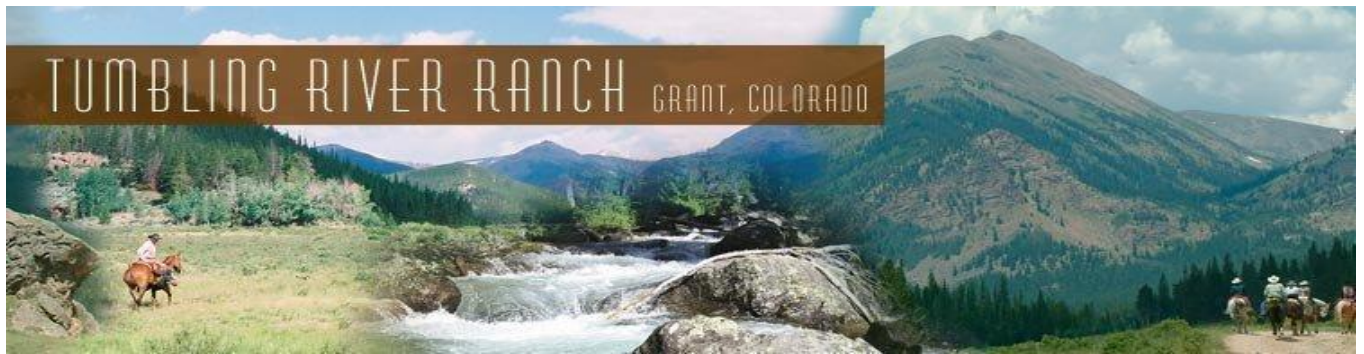
Tumbling River Ranch COVID information and essentials

Our goal is to minimize risk as much as possible while providing a safe, relaxing, fun, and adventurous vacation for you all. Tumbling River was designed for social distancing and that was wayyy before it was the travel industry's hottest trend! However, it is important to note there will always be risk involved with travel with this virus. The advice we are receiving, from trusted agencies, suggests that we continue social distancing practices throughout the summer, and adopt new methods and procedures for sanitizing and general operations. Again, we hope you understand that any adjustments we make will be for the well-being of our guests and staff. We will adjust our schedule and operations as needed to meet state, county, and federal regulations, as well as new mandates.

We will be offering a full activity schedule. We are full of wide-open spaces, and we do our absolute best to practice social distancing. Our activities and services revolve around open-air spaces.

We are and have been working closely with a variety of agencies and partners. Like you, we are keeping updated on the current information to assure we are taking the appropriate actions to keep our guests and staff safe while providing excellent Western hospitality. Here are a few of the agencies we are working closely with and taking advice from The Park County Health Department, the Colorado Food and Restaurant Association, the CDC, American Outdoors Outfitters Association, our Insurance agency, the Dude Ranchers Association and, the Colorado Dude and Guest Ranch Association.

All staff will be educated regarding cleanliness, sanitation, and disinfecting protocols to ensure that your ranching experience is as safe as it is fun and relaxing. Below is a summary of some of the steps we are taking to keep our guests and staff healthy and safe.



Due to the contagious nature of Covid-19, the susceptibility of our older guests, and the ease of transmission, please do not come to Tumbling River Ranch if you are experiencing any symptoms.

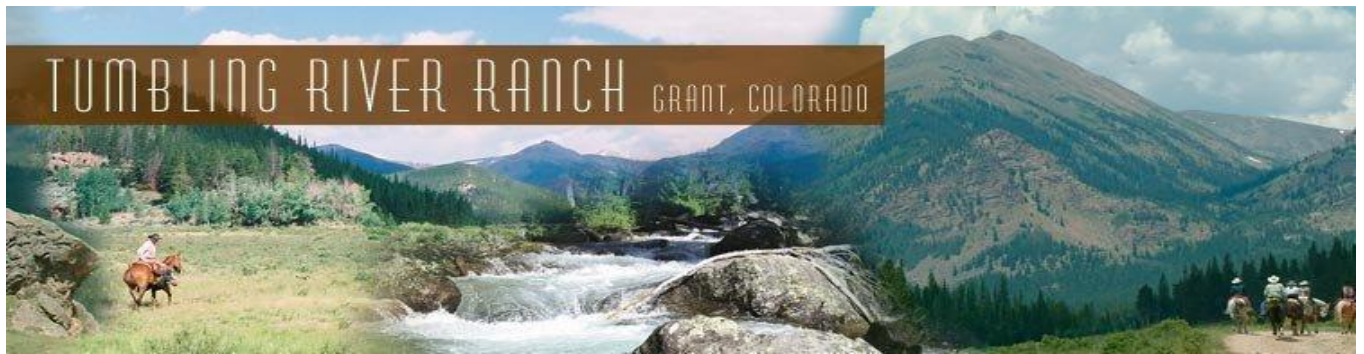
- **If you experience a fever while here, please quarantine in place and have a family member report it to our staff.**
- **We will take necessary precautions, in accordance with CDC guidelines, to protect staff members and other guests.**

Arrival Experience

- Megan and her team will be guiding outdoor tours with each family individually.
- All guests will be asked to disclose if they have symptoms, been outside of the USA, or been in direct contact with someone with COVID-19 in the past two weeks. If a guest is not feeling well upon arrival to CO, we ask that they seek rapid COVID test. If the results are positive, please check into a hotel instead of coming to Tumbling River. We have a list of recommendations of hotels within 1 hour of the ranch.

Cleanliness

- We have been working closely with the Health Department to ensure we follow new sanitation and disinfection guidelines specific to each area of our public spaces.
- You'll see staff in common areas constantly cleaning, sanitizing, and disinfecting with hospital-grade cleaning products approved for our use by the Department of Health.
- Strict procedural guest room cleaning protocols are in place.
- To limit contact, you can request limited housekeeping services.



Masks

It is our hope by the time we open for our dude season, that masks inside buildings will be personal choice, however, we will follow the required guidelines of The Park County Health Department, and the Colorado Food and Restaurant Association.

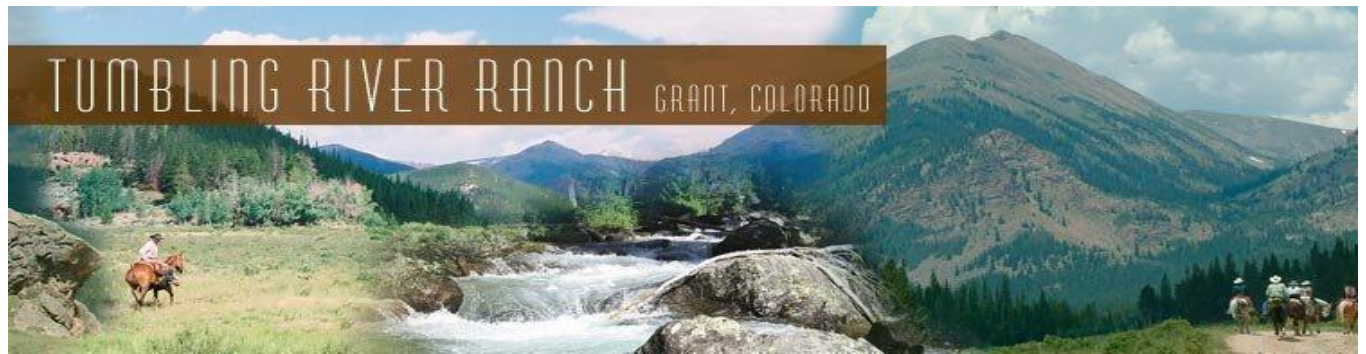
- Currently, there is not a mask mandate in the state of CO for fully vaccinated guests. We do ask guests that are not vaccinated to wear masks inside of our building. In the dining room, non-vaccinated guests will need to wear their masks to their tables. The masks can be removed once the family is seated at their assigned tables.

Physical Distancing

- In accordance with Colorado's guidelines, our Ranch experience has been redesigned wherever relevant to allow our guests to maintain a social distance of 6-feet or more from anyone not traveling with your party. We will have assigned times for each family to eat in the dining room during the breakfast service.

Dining

- Seating in our dining room and bar areas have been arranged to adhere to social distancing.
- Whenever possible, meals will be served outdoors.
- Dining seating times are provided upon check-in and are set to promote social distancing.
- Hand washing stations/hand sanitizers are available inside and outside of all dining areas.
- We will designate each family/social group at their own table at the first meal. It is their table throughout their stay.



Activities

- Most of our fun-filled daily activities are open with social distancing measures in place.
- Massage services are available with all cleaning and sanitizing regulations in place.